

6th March 2025

Important Update

Workers Compensation Claims

Dear Member

Catholic Safety and Injury Management (CSaIM) are pleased to announce the expansion of our shared services and introduce our new role, Claims Management Business Partner.

CSaIM shared a partnership with Lawson to assist during the transition while CSaIM worked diligently setting up their own internal claims and injury management team. Lawson are continuing to partner with the CSaIM team to ensure that hand over is seamless with minimal disruption to claims or return to work processes.

The transition to an internal claims team is scheduled to be completed by July 1, 2025.

The Injury Management Business Partner from the CSaIM team remains unchanged and will continue to assist with recovery and return to work.

You may have already been contacted by your Claims Management Business Partner. If not, you will be notified when your claims manager changes. Until then, please continue to reach out to your Claims Consultant from Lawson unless otherwise communicated.

We would like to thank our partner Lawson who have provided a high-level service and look forward to providing you further updates as the transition progresses.

If you have any concerns or queries at any stage during the transition, please reach out to me at dnation@csaim.org.au or by phone on **0417 534 020**.

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Yours sincerely,

Debbie Nation
Director
Catholic Safety and Injury Management